

NEIGHBOR NOTES
at the
PITTSFIELD HOUSING AUTHORITY

JANUARY/FEBRUARY 2025

This is our second newsletter. **Neighbor Notes** is to give the tenants updates on PHA, and on individual sites. We can't choose our neighbors, but we can live cooperatively because we share common ground. We can watch out for one another and live happier lives. When we care about each other and treat each other respectfully, all of us are winners.

Executive Director's Desk:

January is here in all its cold glory and February, not far behind with projected mixed precipitation. Please bundle up and be mindful of slip hazards on sidewalks and driveways everywhere you go.

As I mentioned in the December **Neighbor Notes**, my entire staff at PHA is committed to improving services to our tenants. We're here for you to voice concerns, brainstorm, and collaborate with us to come up with solutions.

Courtesy Counts. We each have an obligation to one another, we as landlord and you as a tenant. Inspections, along with maintenance repairs to tenant apartments, have created some concerns for staff safety. I ask all tenants to show respect to all PHA staff by using politeness and good manners. We are trying our best to work together with tenants.

I'm including some important staff contact information. Please keep this handy.

Sincerely,
Tina Danzy,
Executive Director, PHA

HANDY CONTACT INFORMATION:

Maintenance hotline: 617-591-1068 or 413-443-7100

Please call one of these numbers so your service call can be added to the call log and a work order can be created. Emergencies always receive first priority from maintenance. However, PHA has a 14-day window to attend non-urgent repairs (i.e. re-setting window shades, or towel bars) We ask you to have patience if something you consider a "few minute" repair or replace takes a bit longer.

State property manager: Gwen Cariddi 413-344-9022

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State Program Specialists:

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